



Case Study:

International Financial Services Group

The Client:

The Client is one of the world's largest financial services groups and is engaged primarily in banking, investment banking and asset management. Headquartered in the UK, it has been operating for more than 300 years, serves around 20 million customers in 60 countries and employs around 80,000 people.

The Challenge:

The Client had been Headquartered in the City of London for many years and occupied several different buildings within the 'Square Mile' as well as other locations throughout the London area. In 2003 the organisation decided to move the majority of its Head Office functions to a new building in Canary Wharf, an area of London that is now home to several of the World's major finance and banking organisations.

The decision to move presented many challenges to the Bank, and from an IT perspective these included the following:

- A new Headquarters building designed to accommodate 5,500 staff with the latest in IT equipment and connectivity
- An aggressive build plan with all of the unique demands of IT cabling in 'tall buildings'
- The migration of staff from many different locations into a single building and the IT systems to be working from the moment that the employees move in.
- This challenging project involved a complicated series of business rationalisations and migrations, and a very aggressive 36-month programme from the start of building works to the final move. It was driven by the business requirements to significantly reduce operating costs, improve customer service, and avoid unnecessary expenditure through retention of legacy properties.

The Solution:

PTS was involved from the early stages of the project and produced a Structured Cabling design to support the business requirements. PTS then undertook the production of tender documents and assessment of Contractors. Following the appointment of a Contractor, PTS' involvement continued throughout the project with ongoing design development, quality control, change management and testing. Alongside this PTS carried out Project Management duties related to the IT Infrastructure installation and migration phases of the project.



The Benefits:

The Client was aware of the benefits of an ongoing working partnership with PTS, whose vast experience in the design and implementation of IT Systems in this type of environment helped the IT project to be delivered on time, to the highest quality and under budget.

The Verdict:

The installation won the FST magazine "Cabling Project of the Year" award, with the success of the IT element of the project having generally played a vital part in meeting the Client's' vision for its new World Headquarters building in the bustling Canary Wharf area of London.

About PTS Consulting

PTS Consulting Group PLC (PTS) is one of the world's leading IT consultancies with a reputation for innovation and thought leadership. PTS is also renowned for its project management expertise. As the global leader in IT relocation projects, working with some of the world's largest companies, PTS has earned a world-wide reputation for independence, professionalism and quality of service. Headquartered in the UK and founded in 1983, PTS has worked in 43 different countries, 113 cities and employs more than 380 staff in the Americas, EMEA and Asia-Pacific. www.ptsconsulting.com